



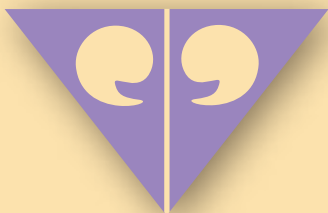
We're here to help

Our service is completely independent and offers a safe environment to discuss and resolve issues arising in the workplace.

Employers or employees can contact us, to begin a completely confidential service of mediation.

For further information please do get in touch.

mediation



working for agreement

Telephone: 01403 258 900

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[www.wsms.org.uk](http://www.wsms.org.uk)

mediation



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# WORKPLACE MEDIATION



*Making a difference to people and business*

***Good for people***

***Good for business***



The true cost of conflict to British business, according to the CBI is £33 billion ... Workplace Mediation is the way forward for building better relationships at work.



*It is estimated that over half the population of the UK are bullied.*

*Managers are said to spend 30% of their time managing workplace conflict.*

*It makes sense to utilise our Mediation expertise to resolve situations early.*

### Issues that can be resolved

- Bullying
- Harassment
- Discrimination
- Disagreements
- Personality clashes
- Management issues
- Return to work
- Co-worker disputes
- Diversity/equality



### Downside for employers of workplace disputes

- Sickness and absence
- High staff turnover
- Poor performance/productivity
- Poor morale
- Grievances
- Litigation
- Damage to reputation
- Bad publicity

### Benefits of using our service

- Cost effective - competitive rates
- Independent
- Impartial
- Confidential
- Early resolution
- Many years experience in mediation
- Empowers the individuals concerned

